



Quality Policy

Xsquared Architects is committed to providing quality architectural services to our clients in order to fulfil and exceed their expectations. We believe a culture of excellence is developed through continuous improvement at all levels of the practice, regularly evaluating current policies and procedures and providing support, including continuing professional development, where necessary to ensure standards of excellence are maintained and improved.

It is our policy that having accepted a commission for a project, regardless of size or complexity, we will prepare a Project Plan for the project and the work will be undertaken with the same level of commitment for all projects.

We consider that our professional responsibility extends beyond our client and that we have an obligation to ensure that all projects undertaken by our practice meet the expectations of the broader community in areas such as health and safety, environmental factors and the like.

Management is committed to establishing and maintaining quality systems, including this Quality Policy, to improve all functions of product and service delivery. In adopting the standards of ISO 9001, we believe the implementation of quality management is the most predictable and ordered way of running a well-managed architectural practice, serving our clients and ensuring profitability and continuing work.

It is our intention that our clients are made aware of this commitment. We aim to develop a widely understood reputation for the quality of our service and of the architecture we produce. It is also our expectation that our staff embrace these ideals and demonstrate their commitment by ensuring that their actions and work is undertaken in compliance with this policy.